



The Voice of Real Estate in Northwest Montana

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Professionalism/Disputes

Have a dispute? NMAR can help!

NMAR REALTORS® believe in doing business the right way. Part of our commitment to our clients is pledging to help resolve disputes. The association offers several services to its members and their clients.

[Download the NMAR Ombudsman Brochure](#)

[Click here to go to the Ombudsman Form.](#)

[Click here to file a Code of Ethics complaint.](#)

Consumer/Realtor® Help Line

Real estate transactions can be complex. For members of the public it sometimes helps to have someone knowledgeable about real estate practices to answer basic questions or work to resolve minor disputes.

Sometimes a member is unable to resolve a dispute with another member. NMAR has a team of Ombudsmen who work with consumers and REALTORS® to resolve disputes.

How it works: Any member of the public or an NMAR member who has a question about or dispute with a REALTOR® can get assistance. The case will be assigned to a specially trained Ombudsman who will work with a complainant to resolve the issue.

The program does not offer legal advice, but NMAR's representatives can offer guidance on next steps to take, resources for information and can act as an intermediary in some disputes. The program has been able to clean up numerous misunderstandings and/or communication issues since its inception.

How to file a complaint:

Fill out the online form: Fill out a form with contact information and an overview of the facts of your question or dispute. Find the form [here](#).

If you have additional questions, please call NMAR at 406-752-4197 from 8:00 a.m. to 5:00 p.m. Monday through Friday. (Closed Noon-1pm & Major Holidays)

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